

Enhancing the Health of **OUR COMMUNITY**

2017 COMMUNITY BENEFIT REPORT





Mission:

Providing quality care and promoting wellness, close to home.

Vision:

World-class, patient-centered healthcare and wellness for our friends, family and neighbors, using the best technology, provided by highly skilled and engaged employees and providers.

HealthCare with Heart

Growing a culture of satisfied, patient-centered employees who form the heart of Wayne HealthCare.



Foundation of Patient-Centered Care

In order to deliver patient-centered care, we must be employee-centered, and share a vision of the future based on a care delivery model which emphasizes safety, quality, efficiency and cost control.

Dedicated to helping you and your family live life EXCEEDINGLY WELL

At Wayne HealthCare, we are committed to providing outstanding service, exceptional expertise and steadfast integrity — **exceedingly well**. We make it our goal to adhere to six core values, as we strive toward improving the quality of care and patient experience.



Exceedingly well is more than a phrase, it's an ideal we aspire to and are proud of. It is at the heart of everything we do to help the people in the communities we serve enjoy the best of health.

Exceedingly Well embraces more than medicine. It means we can offer state-of-the-art technologies and provide many of the latest advances. It means we go above and beyond to make sure every patient has the same exceptional experience. And it means we listen, treat and comfort at a higher level, to make life better for everyone we touch.

We offer the highest level of care and personal attention and are dedicated to helping you and your family live life exceedingly well.

CORE Values

Deliver Care



Provide the highest level of care and personal attention.

Recognize Team Members



Acknowledge ability and foster pride in one another.

Improve Patient Experiences



Take the time to listen, treat and comfort better.

Connect Together



Build upon each of our strengths and dedication to care.

Create A Great Workplace



Going above and beyond to create a positive environment.

Lead & Train



Show the way for all to improve care.

A Message to our **COMMUNITY**



Dear friends and neighbors,

As many of you know, Wayne HealthCare is dedicated to the patient and employee experiences. To continue following our strategic plan and meeting the needs of the community, we began providing inpatient behavioral health services for the first time in the ninety plus years of the hospital existence. We expanded many of our current programs and began a new chapter with our joint venture affiliation with Premier Health.

Wayne HealthCare had an outstanding year for improvements in both patient satisfaction and employee engagement. Our continued impressive management of hospital resources by the management team and employees aided in the success of our positive fiscal year for 2017.

The Wayne Cancer Center, a joint venture with Dayton Physicians Network and Premier Health, is known for providing compassionate, patient-centered care. The Center is accredited and certified by the Commission on Cancer and has twice received the Commendation Level Award, assuring improved patient outcomes. The healing of patients is our priority along with providing convenient access, quality service and care, close to home.

To support the lasting health of athletes in Darke County, our Sports Medicine Program added Franklin-Monroe as a contracted school for athletic trainer coverage. This addition brings our program to six schools. We also had a successful year with our collaborative sports physical night with Family Health and Orthopedic Associates of Southwest Ohio. 323 athletes received comprehensive physicals.

We continue to focus on education and awareness of services and programs to build health throughout the community. This includes our programs provided by the Lifestyle Enhancement Center, such as Wellness Services, Healthy Moments, Diabetes Education and numerous health fairs, corporate wellness and community events.

Additionally, our Diabetes Education Program offers educational programs with topics from insulin pump management and maintaining a healthy weight to group support. To ensure the services are valuable, we renewed our American Association of Diabetes Educators accreditation to provide Darke County residents with increased access to necessary diabetes education services.

Finally, the board approved hospital management to begin consideration for construction of a new three-story addition to the hospital. The addition will include all new private rooms for a med/surg unit, new Special Beginning obstetrics center and the hospital's first Wellness Center.

These are just a few of the ways our dedicated team of employees, physicians and volunteers continue to be the source of our success. Thank you for continuing to make Wayne HealthCare our community's source of quality services, close to home. I hope you enjoy learning more about these exciting services, programs and other endeavors on the pages that follow.



Wayne Deschambeau, MBA, FACHE
President & CEO

Table of **CONTENTS**

4 Patient Care & Patient Satisfaction

6 By the Numbers / 2017 in Review

7 Meet Our Newest Providers

8 Women's Health

10 Surgery Center & Surgeons

12 New Senior Behavioral Health Unit

13 Community Health Needs Assessment

14 Community Benefit / Snapshot of 2017

16 Foundation: At the Heart of HealthCare

18 Foundation: Letter from ED / Leadership

19 Foundation: Financial Overview & Giving

20 Foundation: Scholarships / Golf Outing

21 Foundation: Serving Our Community

22 Building a Healthier Tomorrow

23 Wayne as the Destination for HealthCare

24 Hospital Board & Senior Leadership

Wayne Way of CARING

We are committed to **improving the patient experience** and consistently delivering the highest level of quality care and personal attention. We take the time to listen, treat and comfort you like no other.

Improving Patient Communication with the AIDET® Technique

Working to positively impact the patient experience, customer service and culture of our organization

Wayne HealthCare utilizes the AIDET® technique, a simple, consistent way to incorporate fundamental patient communication elements into every patient interaction. When used effectively, AIDET can:

- Reduce patient anxiety
- Help manage patient expectations
- Show patients you respect them and that they are important
- Establish trust in our staff and facility
- Engage patients in their care, improving their understanding of the diagnosis & treatment plan

The acronym AIDET stands for five communication behaviors: **Acknowledge, Introduce, Duration, Explanation & Thank You.**



Wayne HealthCare developed a fun and creative patient satisfaction video featuring a parody of Michael Jackson's song "Beat it" to share the AIDET technique with hospital team members and the community. To watch the video, visit our website at waynehealthcare.org/about-us/aidet or visit the Wayne HealthCare YouTube page.

The photos (top and left) show just a few of the hospital employees who participated in the making of the AIDET video.

Exceptional CARE

Wayne HealthCare participates in the following ongoing statewide initiatives in an effort to continually improve care for our patients through a **strong commitment to quality and patient safety.**

OHA Signs of Sepsis

Reducing Sepsis Mortality in Ohio by Focusing on Early Recognition and Early Intervention

Wayne HealthCare participates in the Ohio Hospital Association Signs of Sepsis initiative to decrease severe sepsis and septic shock through early recognition and intervention. Sepsis is the body's overwhelming and life-threatening response to infection that can lead to tissue damage, organ failure and death. Sepsis impacts an estimated 38,000 Ohioans every year.

Partnering for Patients

Improving Patient Outcomes and Reducing Preventable Readmissions

Wayne HealthCare participates in the Ohio Hospital Association Partnering for Patients initiative in an effort to reduce preventable hospital-acquired conditions and readmissions through education and by incorporating proven practices to reduce patient harm and improve patient care and safety.

Patient CORNER

See what our patients have to say about Wayne HealthCare.

“I am very proud of our hospital. I have always had very good care. I am so thankful for being able to meet all of my needs here and not having to drive to Dayton.”

Wayne HealthCare Patient

“I have had nothing but a good experience with the women's center. Everyone is nice and very caring.”

Outpatient Services Patient

“The technician conducting my diagnostic mammogram was wonderful. She made a stressful test situation as good as possible and truly cared about me. When I was then taken for more testing by ultrasound, the staff was also very good and caring.”

Outpatient Services Patient

“The nurse took the time to actually listen to me and my nervous chatter which calmed me. It made me feel like she really cared about me and that I was in good hands. The nurse was both friendly and professional – excellent job!”

Ambulatory Surgery Patient

“They made me feel warm and comfortable. They asked pertinent questions and were efficient and quick.”

Wayne HealthCare Patient

Daisy AWARD



Celebrating Nurses Who Provide Extraordinary, Compassionate and Skillful Care Every Day

In 2017, Wayne HealthCare became a DAISY Award Hospital Partner, recognizing one special nurse that goes above and beyond for our patients, bi-annually.

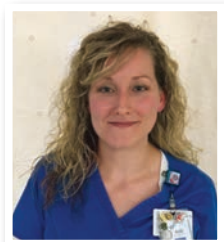
The DAISY Award is given to a nurse whose clinical skill and especially their compassionate care exemplify the kind of nurse that our patients, their families, and our staff recognize as an outstanding role model. Nominees must consistently meet all of the following criteria:

- Dedicated to patient care and satisfaction
- Attitude remains positive & demonstrates professionalism in the workplace
- Interested in the needs of the patient and family
- Stands for and demonstrates the caring ideals, mission and values of Wayne HealthCare

CONGRATULATIONS

Daisy Award Winners

In Honor of the Compassion and Care Bedside Nurses Provide Their Patients Everyday



Rose Hall, RN
Intensive Care Unit
May 2017



Becky Faber, RN
Perioperative Services
October 2017



Excellent care coordination with access to specialists helps bring care close to home

Collaborating to ENHANCE YOUR CARE A Win-Win For Smaller Communities

Vera Pleiman's heart was always on her mind. Rheumatic fever damaged the Versailles woman's heart as a child, requiring her to monitor her heart health indefinitely and eventually leading to the installation of a pacemaker in 2015. Just one year later, the once-avid golfer began to run out of energy.

"I was short of breath and had a weak pulse," says Vera. "I began to get weak and couldn't walk very far."

Timothy Markus, MD, Vera's cardiologist at Wayne HealthCare in Greenville, conducted an ultrasound that revealed aortic stenosis, which restricts blood flow from the left ventricle of the heart to the aorta. Surgery was needed to replace the valve.

Specialized Care, Convenient Recovery

Thanks to the collaborative relationship Wayne HealthCare has with Premier Health, Dr. Markus could seamlessly connect Vera with cardiac surgeon Scot Denmark, MD, who performed her surgery at Good Samaritan Hospital in

Dayton. That relationship also allowed Vera to stay close to home for her cardiac rehabilitation following the surgery.

"There's a really good working relationship between Premier Health and outlying hospitals," says Dr. Markus. "I see patients in Wayne HealthCare all the time, and even have a consultative practice there."

"Going to Wayne for rehab was so much easier than making the long drive back to Dayton," says Vera. "I could even time my rehab sessions with follow-up appointments with Dr. Markus right across the street."

Vera's energy has returned and she looks forward to being back on the golf course very soon.

"Smaller hospitals don't always have access to specialists, so coordination is very important to meet the needs of patients like Ms. Pleiman," says Cheryl Gehret, RN, cardiac rehab and secondary prevention coordinator at Wayne HealthCare.

Supporting a HEALTHY COMMUNITY

BY THE NUMBERS / 2017 IN REVIEW

Inpatient STATISTICS



93

licensed beds



1,882

total admissions



4,290

days of patient care



376

surgical/interventional procedures



128

behavioral health admissions



282

births



2,700

total community benefit hours



\$228,000

total community benefit support

Outpatient STATISTICS



77,560

outpatient visits



2,072

surgical/interventional procedures



23,269

emergency department visits

Bringing Health To You

Wayne HealthCare's commitment to the community's health and wellness goes beyond our hospital walls. In 2017, we brought health to you through the following:

	Participants
Darke County Health Fair	455
Darke County Employee Health Fair	324
Look Good Feel Better	14
Family Health Prevention Presentation	3
Darke Rural Electric Cooperative (Darke REC)	64
Wayne HealthCare Healthy Moments	463
Darke County Chamber of Commerce Ag Day	97
Council on Rural Services Health Fair	231
5th Grade Health Fair	472
Breast Cancer Awareness of Darke County: Boot Camp for 5K	25
Breast Cancer Awareness of Darke County 5K	408
Whirlpool Health Fair	73
Neff Health Fair	79
Farm Kids Sun Safety	97
Dick Lavy Trucking Health Fair	19
Wayne HealthCare Women's Night Out	260
Darke County Chamber of Commerce: Women in Networking Event	85
Brake for Breakfast	92
Troy Sunshade Health Fair	29
Better Breathers Support Group	78
Wayne HealthSports Physicals	323
Group Lifestyle Balance Program	11

Meet our **NEWEST PROVIDERS**

NEW AND TALENTED MEMBERS OF THE WAYNE HEALTHCARE TEAM

Thanks to a very successful year of recruiting, we expanded our team to provide even more comprehensive care for your family. In 2017, we proudly welcomed several highly-skilled, compassionate providers to our team in a variety of specialties.



► **GENERAL SURGEON**

Stephanie Buchanan, MD

Specialty: General Surgeon

Education: Wright State University

Residency: General Surgery, Mount Carmel Medical Center

Wayne Surgeons – 937.547.0107

804 Central Avenue, Greenville, OH 45331



► **FAMILY NURSE PRACTITIONER**

Patricia Sutter, MSN, CNP

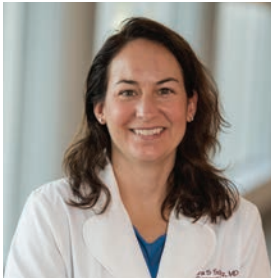
Specialty: Family Nurse Practitioner

Education: Indiana Wesleyan University

Certification: American Association of Nurse Practitioners

Union City Medical Center – 937.968.7416

622 East Elm Street, Union City, OH 45390



► **GENERAL SURGEON**

Kara Schultz, MD, FACS

Specialty: General Surgeon

Education: University of Toledo

Residency: General Surgery, Cleveland Clinic

Wayne Surgeons – 937.547.0107

804 Central Avenue, Greenville, OH 45331



► **FAMILY NURSE PRACTITIONER**

Polly Baltes, MSN, CNP

Specialty: Family Nurse Practitioner

Education: University of Phoenix

Certification: American Association of Nurse Practitioners

Wayne Medical Building – 937.569.6996

828 Central Avenue, Greenville, OH 45331



► **OBSTETRICS/GYNECOLOGY**

Jennifer Canan, DO

Specialty: Obstetrics & Gynecology

Education: Ohio University

Residency: Obstetrics & Gynecology,
Kettering Health Network

Western Ohio OBGYN – 937.548.5365

820 Central Avenue, Greenville, OH 45331



► **REHABILITATION**

David Johnson, MD

Specialty: Outpatient Rehabilitation & Physiatry Services

Education: The Ohio State University

Residency: Rehabilitation, The Ohio State University

Outpatient Rehabilitation – 937.547.5714

1111 Sweitzer Street, Greenville, OH 45331



EXCEPTIONAL CARE For Every Stage of a Woman's Life

From annual exams, outstanding maternity care and menopause management to many of the latest surgical and non-surgical treatment options in women's health, you'll find it all delivered right here. We're committed to **providing women the highest level of care and personal attention.**

Special Beginnings

Making Birth Days Extra Special for Mom and Baby

Our Special Beginnings obstetric services allow us to deliver on our promise to provide you with the best care and birthing experience. We connect you to board-certified physicians, offer a variety of prenatal classes, and when the special day arrives, our private birthing suites allow you to deliver and recover in the same room – a home-like setting to welcome your baby and share the moment with your family.



Special Beginnings nurse Amy Meade, RN

- Board-Certified Physicians
- Childbirth Classes
- Breastfeeding Classes
- Private Birthing Suites
- Ohio First Steps for Healthy Babies
- Kangaroo Care (Skin-to-Skin Care)



1 in 8 women

according to U.S. health statistics, will develop breast cancer in her lifetime.

Early detection is the best protection.

Schedule your mammogram by calling **937.547.5715**. For cancer care services and resources, call **937.547.5079**.

Doing What's Best for Baby

Ohio First Steps for Healthy Babies

Wayne HealthCare participates in Ohio First Steps for Healthy Babies, a breastfeeding designation program through the Ohio Hospital Association and Ohio Department of Health that recognizes maternity centers for taking steps to promote, protect and support breastfeeding.

Kangaroo Care (Skin-to-Skin Care)

Wayne HealthCare encourages Kangaroo Care, which promotes skin-to-skin contact between parents and infants. Proven benefits of skin-to-skin care include:

- Enhanced brain development
- Longer breastfeeding duration
- Babies stay warmer, are calmer, cry less and maintain more stable blood sugars
- Premature babies can become healthier, more quickly

WOMEN'S CARE SERVICES

Gynecology

- Annual Exams
- Gynecologic Cancer Screening
- Premenstrual Syndrome Management
- Menstruation Care
- Urinary Incontinence Treatment
- Menopause Management
- Family Planning
- Birth Control: IUD's, Pills & Implants

Gynecology Surgery

- Hysteroscopy
- Dilation & Curettage
- Hysterectomy (Open & Laparoscopic)
- Ablation
- Laparotomy
- Minimally Invasive Surgery

Obstetric

- Full-Service Prenatal Care
- Genetic Testing & Counseling
- High-Risk Pregnancy Care
- Multiple Birth Pregnancies
- Gestational Diabetes
- Labor & Delivery (C-Section & Vaginal)
- Obstetrical Ultrasound

Taking prevention to a higher level

Leading Breast Health with the Latest in 3D Mammography

Wayne HealthCare offers the very latest in 3D mammography with SenoClaire™ digital breast tomosynthesis by GE. It's the next generation of imaging that enables our physicians to see more and find the earliest signs of cancer. When it comes to detecting breast cancer, we offer you the highest level of clarity, comfort and peace of mind to help you live **exceedingly well**.



“Early detection is critical and it can save lives.”

*Dr. Stephanie Buchanan, MD,
Wayne HealthCare General Surgeon*

We offer a full range of breast care services including:

- Digital Screening & Diagnostic Mammography
- Breast MRI
- Breast Ultrasound
- Breast Biopsies
- Stereotactic Technology
- 3D Mammography

State-of-the-Art Testing for Women

Wayne HealthCare provides **free mammograms, breast ultrasounds and pap tests** to women who are in need. Programs available include the Ohio Breast and Cervical Cancer Project (BCCP) and Breast Cancer Awareness of Darke County (BCADC). To see if you qualify for one of these programs, call **(937) 547-5079**.



Women's Care **TEAM**

Get to Know Your Local Providers

Our team of dedicated, experienced, **board-certified physicians** provide compassionate women's care in a warm, comfortable and supportive environment, conveniently available close to home.

Western Ohio OBGYN
820 Central Avenue
Greenville, OH 45331
937.548.5365
WayneHealthCare.org



Jennifer Canan, DO

*Part of the Wayne HealthCare Team
Since 2017*

Specialty: Obstetrics & Gynecology

Education: Ohio University

Residency: Obstetrics & Gynecology,
Kettering Health Network



Patrick Karr, DO

*Part of the Wayne HealthCare Team
Since 2008*

Specialty: Obstetrics & Gynecology

Education: Des Moines University

Residency: Obstetrics & Gynecology,
St. Vincent Mercy Medical Center



Peter Lachiewicz, DO, FACOG

*Part of the Wayne HealthCare Team
Since 2008*

Specialty: Obstetrics & Gynecology

Education: Des Moines University

Residency: Obstetrics & Gynecology,
Case Western Reserve University,
St. Luke's Medical Center



Celebrating One of Our Best

Daniel P. McKellar, MD, FACS

Recognizing his exceptional career and dedication to bringing outstanding cancer care to Wayne HealthCare and the Darke County community

Dr. McKellar came to Wayne HealthCare in 2009 as a full time general surgeon and medical director of oncology services. He recently retired at the end of 2017. He is very well known and respected for his clinical knowledge and surgical expertise, especially in regards to breast cancer.

Under his direction, the Wayne HealthCare Cancer Program was established and first became accredited in 2010 receiving the American College of Surgeons Commission on Cancer's Outstanding Achievement Award. He also played a vital part in the opening of the Wayne Cancer Center, which quickly developed into the hospital's number one service from a world-class quality of care standpoint. The Center is accredited and certified by the Commission on Cancer and has twice received the Commendation Level Award, the highest level of achievement.

Dr. McKellar was instrumental in improving the quality of care for cancer patients. He was involved in many National Cancer Institute supported clinical trials and served with many cancer organizations including the Ohio Division Board of Directors of the American Cancer Society, Ohio Partners for Cancer Control, Dayton Clinical Oncology Program, and the Cancer Advisory Committee to the Ohio Department of Health.

He also played an active role in the Commission on Cancer and the National Accreditation Program for Breast Centers (NAPBC). He has personally visited and reviewed over 200 cancer and breast centers in the country, and served many leadership positions with the Commission on Cancer, developing cancer program standards for all accredited cancer programs in the United States.

The expertise and compassionate care provided by Dr. McKellar will be greatly missed!

Surgical Care **CLOSE TO HOME**

If a surgical procedure is in your future, take comfort knowing the Wayne HealthCare Surgery Center is ready to provide the compassionate and experienced care you deserve, so you can **stay close to home for better healing and recovery.**

- Abdominal Surgery
- Advanced Laparoscopy
- Bowel Surgery
- Breast Cancer
- Cataract Surgery
- Colon Cancer
- Dental Surgery
- Endoscopy
- Feeding Tube Placement
- Gallbladder Removal
- Hemorrhoids
- Hernia Repair
- Lymph Node Biopsy
- Minor Excisions
- Port Placement
- Orthopedic Surgery (including joint replacements)
- And now offering Linx® Surgery! – for patients with Gastroesophageal Reflux Disease (GERD).

Wayne HealthCare's Surgical Center is equipped to offer a wide range of surgical procedures today, and prepared to offer the groundbreaking procedures of tomorrow.



Dr. Ron Dean, DMD, and surgery employees

Surgeries with shorter hospital stays and less pain are here

From knee and hip joint replacements, all the way to minimally invasive options for gynecology and general surgery, Wayne HealthCare's state-of-the-art Surgery Center offers you a wide range of the latest procedures right in our community.

In fact, our remarkable surgical teams deliver more than the highest standard of care. They're committed to helping you understand your options, recover quicker and get back to living your life exceedingly well.

Continually Expanding OUR SERVICES

Bringing NEW procedures to Darke County in 2018!

Linx® is a revolutionary solution for patients with Gastroesophageal Reflux Disease (GERD). It is a minimally invasive laparoscopic procedure designed to provide patients with a lifetime of relief.

Dr. Kara Schultz is 1 of 7 surgeons in Ohio trained to perform Linx surgery.



Our team is GROWING

Get to Know Your Local Surgeons

Wayne HealthCare is proud to introduce our growing team of highly skilled surgeons serving the communities of West Central Ohio.



Stephanie Buchanan, MD

Part of the Wayne HealthCare Team Since 2017

Specialty: General Surgeon

Education: Wright State University

Residency: General Surgery, Mount Carmel Medical Center



John Dutro, MD, FACS

Part of the Wayne HealthCare Team Since 2007

Specialty: General Surgeon

Education: Wright State University

Residency: General Surgery, Wright State-affiliated hospitals



Alisha Reiss, MD

Part of the Wayne HealthCare Team Since 2016

Specialty: General Surgeon

Education: Ohio State University

Residency: General Surgery, Mount Carmel Medical Center



Kara Schultz, MD, FACS

Part of the Wayne HealthCare Team Since 2017

Specialty: General Surgeon

Education: University of Toledo

Residency: General Surgery, Cleveland Clinic

Wayne Surgeons
804 Central Avenue
Greenville, OH 45331
937.547.0107
WayneHealthCare.org

Expanding Our Services to Enhance **YOUR CARE**

NEW! Senior Behavioral Health Services Bringing Your Mental and Emotional Well-Being into Focus

In 2017, Wayne HealthCare began providing inpatient behavioral health services in a joint venture with Horizon Health to address a community need for inpatient psychiatric services. The hospital's new 12-bed Senior Behavioral Health secured unit provides around-the-clock care in a safe, warm and healing environment with supportive staff and structured treatment programs designed to help improve the quality of life for seniors 55 and older.

In addition to providing tailored psychiatric and medical care treatment programs, we also provide proper education and tools for patients and their families that will aid in long-term mental and emotional wellness.

Services and types of treatment include:

- Intensive nursing services
- Therapeutic group and individual activities
- Assistance with coping mechanisms and problem-solving abilities
- Medication management
- Recreational therapy
- Social services
- Speech therapy



Senior Behavioral Health Unit ribbon cutting with the Darke County Chamber of Commerce.



24 hour referrals /
7 days a week

(937) 569-7430
WayneSBH.org

Senior Behavioral Health Unit / Project Highlights



8,400

square feet of vacant med/surg unit renovated on 2nd floor of hospital



demolition started in May 2016 and completed in December 2016



1st

patient was accepted in February 2017



12

bed unit with secured access in and out



\$1.7

million dollar total project cost

2015–2017

Community Health Needs Assessment (CHNA)

INTRODUCTION

The CHNA is an assessment of our community's health status, hurdles to care, and other social and demographic issues affecting our community. It is an effective way to engage community members and partners to collect and analyze health-related data to guide planning efforts and focus resources to drive change and improve the health challenges in our community.



PARTNERS

Wayne HealthCare partnered with the Darke County Health Department, Tri-County Board of Mental Health, Job & Family Services, Darke County Chamber of Commerce and Family Health to prepare the 2015-2017 Community Health Needs Assessment with Wright State University serving as the data, research and facilitation consultant.

PURPOSE

The goal of the assessment is to use the key findings from the CHNA to identify and prioritize strategic areas of concern across Wayne HealthCare's service area (defined as Darke County), and develop an implementation strategy to address those concerns.

As Wayne HealthCare identified each initiative, community needs were continually monitored and evaluated to better target resources. Programming and services were adjusted accordingly throughout the implementation strategy.

IMPLEMENTATION STRATEGY

Three top priorities were identified in response to findings from the CHNA. Wayne HealthCare outlined the following implementation strategy to address those prioritized areas:

PRIORITY 1: Chronic Disease Prevention & Education

- Lifestyle Enhancement Center
 - Cardiac Rehab / Pulmonary Rehab
- Pump Month
 - Heart Awareness / Vascular Screenings
- Group Lifestyle Balance (Diabetes)
- Healthy Moments
- Low Dose Cancer Screening
- Wellness Programs & Services

PRIORITY 2: Coordinated Care & Coordinated Management

- Transitional Care (Polly Baltes, CNP)
- Case Management / Referral Services / Outreach

PRIORITY 3: Mental Health & Substance Abuse

- Vivitrol Project
- Role Model & Mentoring
- Coalition for a Healthy Darke County
- Inpatient Senior Behavioral Health Unit

Each bullet point denotes a service or program implemented based on the needs of the Darke County CHNA.

Building a Stronger, HEALTHIER COMMUNITY

Snapshot of 2017

Take a look at just a few of the many programs, events and services we offered to better meet our community's health and wellness needs.

Lifestyle Enhancement Center

The Wayne HealthCare Lifestyle Enhancement Center (LEC) is an outpatient clinic that focuses on prevention and control of chronic diseases and care coordination. Our goal is to encourage lifestyle changes that improve quality of life and manage chronic diseases. Programs and services include:

- Cardiac Rehab
- Pulmonary Rehab
- Peripheral Vascular Disease Exercise Therapy
- Transitional Care / Care Coordination
- Blood Pressure Clinic
- Tobacco Cessation Program
- Diabetes Services
- Wellness Services



Shelly Acker, Cardiopulmonary Director, at the Lifestyle Enhancement Center open house

Greenville High School Students Raise Money to Benefit Diabetes Program

A group of Greenville high school students took the initiative to raise \$984.95 to benefit Wayne HealthCare's diabetes program. We thank them for their generosity and support. The diabetes program serves the Darke County community by offering programs and education to help individuals manage the disease and its related conditions. Services include free monthly diabetes education programs, pre-diabetic and diabetic group classes and support groups.



Greenville high school students with Wayne HealthCare Foundation Director Lauren Henry and Diabetes Educator Karen Drosch

Pump Month

In recognition of Heart Health Awareness Month in February, Wayne HealthCare celebrated Pump Month. Throughout the month of February, we offered discounted vascular screenings and free heart healthy events and programs, including:

- Healthy Moments – educational presentations
- Blood Pressure Clinic – free all year
- Heart Health Education
- Pump Sessions – 30 minute exercise sessions
- Cooking Demonstrations



Jordan Francis presenting a gift basket to Sue Sharp during Pump Month

Wayne HealthSports Annual Community Physicals

For the fourth consecutive year, Wayne HealthCare, Family Health and Orthopedic Associates of Southwest Ohio collaborated to offer comprehensive sports physicals to Wayne HealthSports athletic contracted schools. The schools included Ansonia, Franklin-Monroe, Greenville, Mississinawa Valley, Tri-Village and Versailles, each with a designated athletic trainer employed by Wayne HealthCare. A total of 323 athletes participated, receiving comprehensive physicals which included checking vital signs, health screenings for hearing, dental, vision, behavioral health, orthopedics and a medical examination. Athletes who did not have current immunization records were also offered vaccinations with parental consent.



Wayne HealthCare outpatient rehab staff Beverly Thornburg, Lori Oda, Chelsea Sweeney and Ethan Nealeigh helping with physicals

Wayne Hospital Auxiliary

We sincerely thank all the Wayne Hospital Auxiliary volunteers for their fundraising efforts and support of the hospital. The unselfish giving of your time and talents make all hospital volunteer programs and monetary donations possible. In 2017, Auxiliary members raised \$12,554 and gave 15,966 hours of their time.



Susanne Barga, Director of Volunteers, and Auxiliary coordinators at Christmas Tea

Look Good Feel Better Program

Wayne HealthCare hosted four workshops for the American Cancer Society Look Good Feel Better Program. Look Good Feel Better is a free, non-medical, brand-neutral public service program that teaches beauty techniques to cancer patients to help them manage the appearance-related side effects of cancer treatment. The program is open to any woman who is undergoing or recently completed cancer treatment. A total of 14 community members participated.

Women's Night Out – An Evening of Wellness & Pampering

Wayne HealthCare hosted an evening of wellness and pampering for women of all ages. The free event included appetizers and refreshments and featured wellness talks, wine tasting by The Winery at Versailles, a cooking demonstration by The Merchant House, massages and a fashion show courtesy of Youniques. Tours of the Lifestyle Enhancement Center and Women's Center were given and Wayne HealthCare physicians and staff were present to answer questions regarding cancer treatment and prevention, women's health, orthopedic surgery, sports medicine and more.

Women in Networking: Breast Cancer Awareness Luncheon

In honor of Breast Cancer Awareness month in October, Wayne HealthCare, along with other community partners, sponsored the Darke County Chamber of Commerce Women in Networking Breast Cancer Awareness Luncheon. Guest speakers included Alisha Reiss, MD, Wayne HealthCare General Surgeon, and Jill Brown, Wayne HealthCare Care Coordinator and President of Breast Cancer Awareness of Darke County. All proceeds from the fundraising event went to Breast Cancer Awareness of Darke County to provide free mammograms and ultrasounds to underinsured or uninsured women in need.



*Guest speaker Dr. Alisha Reiss,
Wayne HealthCare General Surgeon*

Brake for Breakfast

Wayne HealthCare celebrated Breast Cancer Awareness Month in October with its inaugural Brake for Breakfast event. The purpose of the event was to raise awareness about early detection of breast cancer, the importance of mammography and financial resources for underinsured and uninsured patients. Participants received a light breakfast along with information about mammograms, cancer care services and financial resources. Participants also had the opportunity to meet Wayne HealthCare surgeons and schedule a mammogram. There were 92 participants and 2 mammograms were scheduled.

Annual Breast Cancer Awareness 5K

The 2017 Breast Cancer Awareness 5K was a great success! Wayne HealthCare along with other local businesses sponsored the event with all proceeds going to Breast Cancer Awareness of Darke County (BCADC). There were a total of 408 participants and \$15,000 was raised to help women in need. The event included post-race refreshments, door prizes, a silent auction and a free car give-a-way from Dave Knapp Ford. The BCADC is a nonprofit group that raises money for women in the fight against breast cancer. The group focuses on raising awareness and providing screening and prevention for women's health. They provide free mammograms, breast ultrasounds and pap tests for uninsured or underinsured women and offer supplies such as special bras or prosthesis and other services to those who have undergone a lumpectomy or mastectomy.



*General Surgeon Dr. Alisha Reiss
participating in the BCA 5K*

Community Health Fairs

We are proud partners in local health fairs and community wellness events that include:

- Darke County Chamber of Commerce Ag Day
- Darke County & Greenville Employee Health Fair
- Neff Health Fair
- Lowe's Health Fair
- Midmark Health Fair
- Arcanum High School Cancer Awareness Day
- Darke County Health Fair
- 5th Grade Health Fair



5th Grade Health Fair

Darke County Wellness Challenge

Wayne HealthCare is the presenting sponsor of the Darke County Wellness Challenge. The wellness initiative promotes community health and wellness through a series of run/walk events in Darke County. All races help fund nonprofit and community organizations which in turn helps to support the needs of the community.



*Wayne HealthCare Darke County Wellness
Challenge Committee*



The Wayne HealthCare Foundation is a 501(c)(3) nonprofit organization that was established to acquire and accept charitable gifts for Wayne HealthCare, in order to perpetuate and advance the highest quality of healthcare services at Wayne HealthCare and in Darke County.

The mission of the Foundation is to collaborate through philanthropy with Wayne HealthCare in order to enhance community education and wellness close to home.

For more information about the Wayne HealthCare Foundation:
 937.569.6408
 WayneHealthCare.org/foundation

For more information about 4 Miles for Heart & Health visit:
runsignup.com/4mile4heart

Wayne HealthCare Foundation At the Heart of HealthCare in Our Community

4 Miles for Heart & Health

Wayne HealthCare Foundation in partnership with 4 Miles for Heart & Health was honored to offer discounted vascular screenings for the community during the month of February at Wayne HealthCare. February is Heart Awareness Month. Understanding that **heart disease is the leading cause of death in Darke County**, made this an extra special month, as residents learned more about how their heart functions and the importance of taking proper steps to live a heart-healthy lifestyle.

4 Miles for Heart & Health held its second annual run in October on Sweetest Day in Versailles. The run went from Midmark Corporation to the Winery at Versailles. The 2017 event hosted 174 runners, up from 151 runners in 2016, during the inaugural run. The event raised \$16,580. The race was part of the Darke County Wellness Challenge in 2017 for the first time, and will continue to be a partner for 2018 with the event taking place on October 20, 2018.

4 Miles for Heart & Health is a wonderful event in Memory of Bob Menke, a Darke County resident 38 years young, who worked at Midmark and was very active in running and exercising. A beloved husband, father, son and brother, Bob had an unknown blockage in his heart and passed away suddenly. His family, friends and teammates run and walk in his memory and are hoping to help others in the community identify vascular issues early to help save lives.



Menke family and Midmark team members



Wayne HealthCare team members

380 patients
 received discounted
 vascular screens in
 memory of Bob Menke

His legacy gives others hope for a healthy heart, changing the outcome for many, and saving lives!

4 Miles for Heart & Health hosted **174 runners** and raised **\$16,580** in 2017.

Vascular Screening Program

A vascular screening at Wayne HealthCare includes a Carotid Vascular Ultrasound, which can help identify the risk of a stroke by testing for plaque buildup in the carotid arteries. It also includes an Abdominal Aorta Vascular Ultrasound, which checks for the presence of an aneurysm that could lead to a ruptured aorta. And lastly, it includes a Peripheral Arterial Disease Screening that measures the circulation in your legs to help identify risk of a heart attack or stroke. This program thanks all sponsors and runners that donate, as it allows the hospital to offer the screenings at only a cost of \$25 out of pocket for the patient. It is all about early detection and healthy hearts!



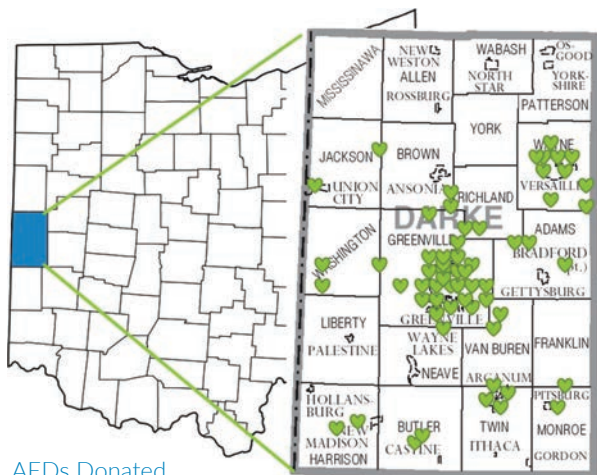
Wayne HealthCare Sonographer Rachel Francis visited Midmark Corporation twice in 2017, providing 172 vascular screenings as a part of their employee wellness program.

At the Heart of It All

Wayne HealthCare Foundation's AED Program

Wayne HealthCare Foundation in partnership with Midmark Corporation and Spirit Medical Transport is honored to partner with the community to provide our local nonprofit organizations with Automated External Defibrillators. An AED is a vital machine in helping save lives in a cardiac emergency.

Nonprofit organizations in the community that are interested in having an AED at their facility to promote safety and heart health can inquire with the Wayne HealthCare Foundation. Midmark Corporation is the main corporate donor for this program and Spirit Medical Transport provides the proper first aid and AED/CPR training for these organizations. This program is able to flourish and save lives thanks to their wonderful partnerships and support. We also thank the Greenville Rotary for their donation to this program and many individual donors.



The AED program has provided
65 AEDs
 throughout the community

21 AEDs
 were donated in 2017

We Are Saving Lives Through Your Generous Support

The AED Program helps create better outcomes for our patients and loved ones.

In the spring of 2017, a medical emergency arose at one of the facilities in the AED program. A patron collapsed and was unresponsive, a pulse was not detected. Employees used their training and successfully administered CPR using the AED. The individual's life was saved. This program with your community support changed the outcome for this individual and creates a wonderful outcome for the future. This program and our donors' support is all about saving lives, being at the heart of the community and creating better outcomes for our patients and loved ones!



Wayne HealthCare Foundation donating AEDs to local nonprofits.



OUR LEADERSHIP

2017 Foundation Volunteer Board of Directors

Mike Stegall – *Chairperson*

Holly Hill – *Past Chairperson*

Tracy Haines – *Vice Chairperson*

Dr. Rick Bowlin

Randall Breden

Tonya Breymier

Aaron Cox

Marvella Fletcher

Rodd Hale

Mike Henry

Bob Nelson

Shane Stonebraker

Larry Ullery

Susie Weisenbarger

Wayne HealthCare Board Liaisons

Dr. Lucille Hosfeld

Dr. William Johnston

Foundation Staff

Lauren Henry – *Executive Director*

Wayne Deschambeau – *President & CEO*

Jennifer Williams – *VP of Finance*

Jamie Eshbaugh – *Controller*

Introducing Our Future – New Board Members for 2018

Susanne Barga

Matt Staugler

Aaron Ward

Wayne HealthCare Board Liaison

John Warner

A Message From OUR HEART To Yours



The Wayne HealthCare Foundation is blessed and honored to raise funds for the hospital with a philanthropic heart and desire to bring great health and compassionate care to you exceedingly well. It has been almost 100 years that Wayne HealthCare has been at the core of this community and has been saving lives.

Our patients often tell us things like, “you gave me 20 more years with my loved one after my heart attack,” or “your quick diagnosis of my situation saved my life,” or “my loved one did not have to travel out of town to receive the best cancer care.” When speaking with patients, they often refer to our staff as “angels.” Year after year, day after day and minute after minute, this

continues to be true. The hospital is always here for you; you are our number one priority. **Compassion and care matter to you and it matters to us!**

We are able to provide this compassionate care because of the community's continued support. You prioritize healthcare in your giving and it allows us to offer the best services, screenings and prevention education for everyone. It begins before birth with obstetrics and well-baby care through those last breaths that we work very diligently to provide with dignity and love for our patients, families and our community. Your giving to the Foundation speaks volumes about your compassion for others and your heart of gold. Stewardship of your donations is of the utmost importance for us at the hospital. We sincerely thank you for your past contributions and we welcome you to continue serving with us through the giving of time, talent and treasure.

There are very exciting times coming quickly in the future of our hospital to best address the needs of you, our community.

We are listening to what you want as a patient and as a partner, and we ask that you serve with us in **“Healing Our Community, Building Our Legacy – 100 More Years of Compassionate Care Close to Home.”**

Lauren Henry, MBA, CFRE, PHR/SHRM-CP

Executive Director

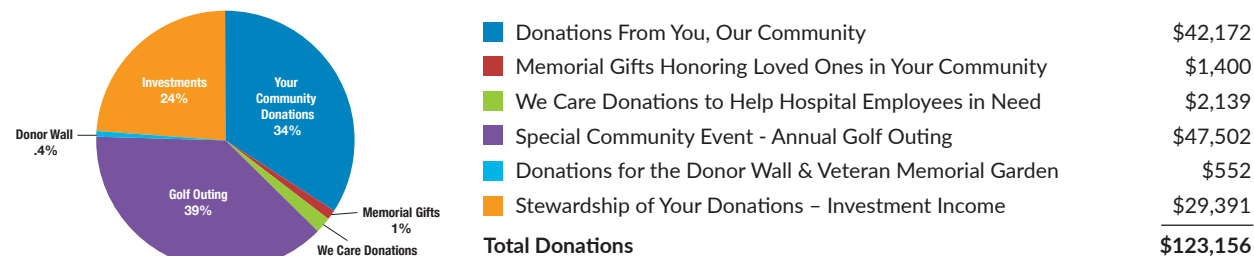
Wayne HealthCare Foundation

Thank you for your gifts of time, talent and treasure. Your kind giving allows us to provide compassionate care exceedingly well. It's at the heart of what we do together as a community!

Wayne HealthCare Foundation

2017 Financials At A Glance

Your Gifts Make a Difference - Donations to the Foundation



Enhancing Health Education & Wellness Close to Home - Expenses



Net Income: \$60,696

2017 Statement of Financial Position

Assets

Cash & Equivalents	\$104,219
Investments	\$278,603
Investments CDs	\$109,961
Donor Restricted	\$15,473
Total	\$508,256

Liabilities & Net Assets

Liabilities	\$0
Net Assets:	
- Unrestricted	\$492,783
- Temp Restricted	\$15,473
Total	\$508,256

Total Revenue:	\$123,156
Total Expenses:	\$62,460
Net Income:	\$60,696

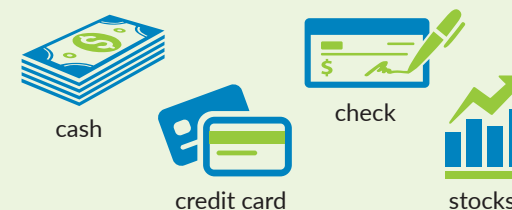
Your Gift Improves the Health of Your Community

Giving is Easy

The Wayne HealthCare Foundation accepts charitable gifts to further our mission.

Annual, Monthly or Quarterly Donations

Giving can include annual donations in the form of cash, checks, credit card payments or stock. We can also set these up to draft monthly or quarterly for a sustaining gift.



Legacy Gifts

Legacy gifts in the form of bequests, trusts, life insurance and other estate planning vehicles are accepted and can secure the future of saving lives and providing state-of-the-art healthcare to our neighbors here at home.



With your help we can continue to provide quality care exceedingly well and you can stay right here in the community you know and love. For more information on ways you can serve others or give a gift, please call:

Wayne HealthCare Foundation
937-569-6408

The Future of HealthCare Community Scholarship Program

Prestigious \$1,000 Scholarships for Darke County Students Studying Health and Medical Sciences

In 2017, Wayne HealthCare Foundation was honored to provide 18 Darke County students studying health and medical sciences with scholarships. The program allows students with a 3.0 GPA or better from our community who are either high school seniors or those in collegiate programs continuing their education in Associate, Bachelor, Master and Doctorate programs to apply. The application process opens every January and applications are due to the Foundation Office by the beginning of March. The scholarship committee, made up of volunteer board members, enjoy interviewing applicants and visiting local high school award ceremonies to give out these prestigious \$1,000 scholarships. The Foundation also partners with our Pediatric Endowment to be able to stretch donors' dollars and provide more students in the community with scholarships. These wonderful young minds and hearts could be our caregivers someday and we thank you for helping us with their educational endeavors.



2017 Wayne HealthCare Foundation Scholarship Recipients:

Brandon Riffell	Kelsey Westgerdes
Genesis Malin	Heather Albers
Brandon Beyke	Jerome (Bo) Bey IV
Taylor Ward	John Liette
Kyle Phillips	Kurt Labig
Alli Hill	Heather Alt
Hunter Rich	Bradley Subler
Jade Besecker	Jenna King
Camille Watren	Emily Fulton

Wayne HealthCare Foundation Annual Golf Outing

Whether you score a bogey or par – your gift will go far!

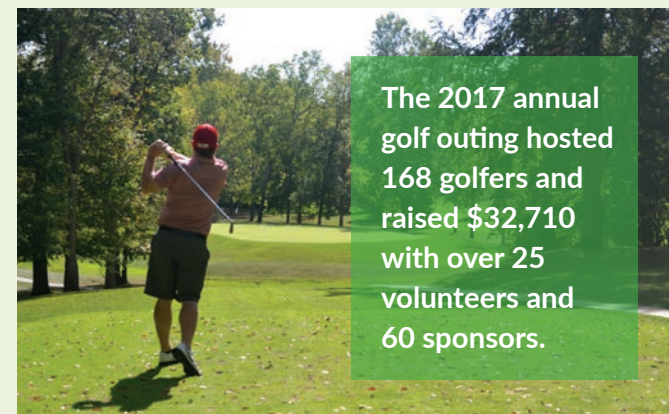
In 2017, the Wayne HealthCare Foundation held its annual golf outing the last Monday in September at Turtle Creek Golf Course. This event is a major FUNdraiser for the Foundation, raising close to 40% of annual revenue to help provide scholarships, vascular screenings, patient assistance programs for cardiac rehab and so much more! The event brought in \$32,710 in net income. The golf outing hosted 168 golfers for the day with play during both the morning and the afternoon. Our volunteers also make this event a success year after year. Led by our Golf Chair, Tracy Haines, we had over 25 volunteers help during the event, and more than 60 sponsors for the day. These included Diamond, Platinum and Gold sponsors, hole-in-one sponsors and 36 tee sponsors. There were also numerous businesses that donated items for our raffle including in-kind donations totaling over \$2,000.

Diamond Sponsor:
Premier Health

Platinum Sponsors:
Kettering Anesthesia Associates
Danis Building Company

Gold Sponsors:
Atalanta Sosnoff
Brethren Retirement Community
Ferguson Construction Co.
Spirit Medical Transport
Second National Bank
Blue & Co., LLC
Phelan Insurance Agency
State of the Heart Care
Champlin Architecture
KeyBridge Medical Revenue Care
Edison Community College
Wilhelm Construction & Chapel Electric
Messer Construction Company

Hole-in-One Sponsors:
Dave Knapp Ford
Becker Capital Management
Hittle Buick GMC



The 2017 annual golf outing hosted 168 golfers and raised \$32,710 with over 25 volunteers and 60 sponsors.



You Are **OUR COMMUNITY**

We're Here to Serve You and Help You Be the Best You Can Be

Getting Back to Your Best **Lifestyle Enhancement Center**

Cardiac and Pulmonary Rehabilitation Maintenance Assistance Program

The Wayne HealthCare Foundation provides financial assistance for patients who need cardiac or pulmonary rehabilitation. As a community, we have a very high incidence rate of people with heart disease and COPD. Unfortunately, most insurance companies will not cover the cost of a maintenance program, which may significantly improve recovery after a stroke, heart attack, or help individuals with COPD. We want you better and we are here to help! The assistance program began mid-year in 2017 for those with financial hardship. It's new and here to serve you!



Patients utilizing the Lifestyle Enhancement Center services

Feel & Be the Best You Can **Community Wellness & Education Programs**

Promoting Preventative Health and Wellness

The Wayne HealthCare Foundation collaborates with the hospital to offer Healthy Moments, a free educational health and wellness series for community members. Healthy Moments attendees receive a free meal while learning about diverse topics relevant to healthcare conditions, prevention and wellness. Topics include: cancer prevention, exercise, healthy eating, listening to your body and many more great topics. The Foundation also partners with the YMCA's educational programs including their free youth safe swim classes to teach children about safety and life skills around water and their free diabetes education series.



Healthy Moments presentations given by Timothy Markus, MD, (top) & Wellness Director Jordan Francis, MPH, (bottom) for Darke County community members

Donor Wall & Veteran Memorial Garden

Helping You Honor Those Important to You

Ask about the Donor Wall and Veteran Memorial Garden! It is a great way to celebrate loved ones, commemorate special events, organizations and those close to your heart, as well as drive the mission of the Foundation, helping patients get the care they deserve. Your gift not only displays a brick proudly to honor or memorialize your family, coworkers, Veterans and community, it also puts to work all of the programs described here and many more. Your gift meets the needs of your neighbors, providing a healthier, more informed Darke County, ultimately saving lives!



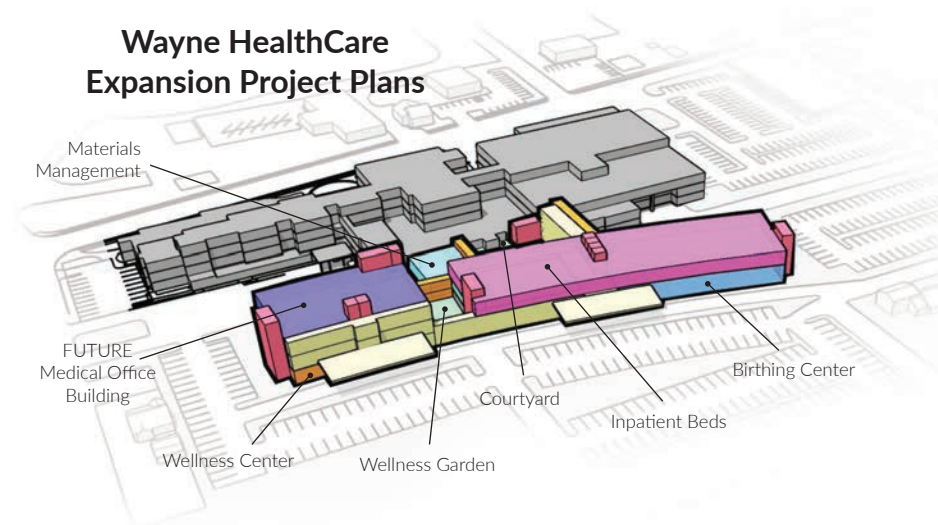
Building a Healthier TOMORROW

As a Healthcare Organization, Wayne HealthCare Continues to Grow in New & Innovative Ways

In 2017, the hospital began consideration of a new expansion project that includes construction of a three-story building to house a new Birthing Center, a new Wellness Center, a new 32 bed inpatient unit with private rooms, and a future Medical Office Building to support employed and independent physicians.

The hospital is working with architects and a development team to finalize the design and construction plans with expectations for the \$56 million expansion project to break ground by the end of 2018 and potentially open in the Fall of 2020. Goals for the expansion of the Wayne HealthCare campus include a unified, campus-like setting that is easy to access and navigate, updated and modernized spaces, improved access to natural light and outdoor space and adaptability for the future.

We invite you to take a sneak peek at the developing plans for the future of Wayne HealthCare as we embark on this new venture to make Darke County a healthier place to live.



3D conceptual renderings of the exterior and interior of the proposed hospital expansion project

HOSPITAL EXPANSION PLANS:

- Approx. 85,000 sq. ft. of new building + renovation
- 32 private inpatient rooms
- New Birthing Center with 1st floor access
- Connection to existing hospital
- Expanded materials management
- Improved access to natural light & outdoor space
- New Wellness Center

PLANS FOR FUTURE PHASE: New Medical Office Building

- Approx. 36,000 sq. ft.
- Integrated exam modules
- Direct access to hospital diagnostics

Wayne HealthCare as the DESTINATION FOR HEALTHCARE NEEDS

Wayne HealthCare has always been a forward-looking organization, committed to advancing the health and wellbeing of those we serve. We take tremendous pride in this mission as we introduce new medical specialties and services that will transform lives and help our communities grow stronger.

We take our role as a regional, full-service primary care facility seriously. This is why we continually strive to expand the quality, breadth and delivery of the services we offer. We want our patients to get the healthcare they need, not only when they need it, but also where they want it—close to home.

There are very exciting times coming quickly for our hospital and the community as Wayne HealthCare nears its 100 year anniversary. We are anticipating a busy and successful year, with the expansion of programs and services to reach new members of the community.

We have one goal that drives us all – to move your healthcare and our community forward. It is truly the dawning of a new day for all of us as we embrace the future of healthcare in Darke County.



Wayne HealthCare strives to be the destination for all your healthcare needs, as we focus our efforts on:

- Expanding services to meet the needs of the community
- Providing exceptional service, exceedingly well through:
 - Dedicated and compassionate team members
 - Board-certified physicians
 - State-of-the-art technology and facilities
 - Collaborative healthcare partnerships
- Providing a modern, comfortable, aesthetically-pleasing environment
- Delivering the highest-quality care & an exceptional patient experience



835 Sweitzer Street
Greenville, OH 45331-1077
937.548.1141

WayneHealthCare.org



2017 Board of Trustees

John Warner
Chairman

Travis Fliehman
Vice Chairman

Dr. John Dutro
Secretary/Treasurer

Dr. Bill Johnston
Past Chairman

Dale Creech
Tom Duncan

Todd Durham

Eric Everman

Mike Gray

Dr. Anna Hatic

Dr. Ceil Hosfeld

Don Miller

Carrie Schmidt

Craig Self

Dan Watren

We appreciate the 2017 Board Members and their commitment to Wayne HealthCare. 2018 Board Members include: Dr. Lynne Hawley, Susan Shields, Tim Snider and Geoff Walker

Senior Leadership

Wayne Deschambeau
President & CEO

Jennifer Williams
Vice President of Finance

Kimberlee Freeman
Vice President of Patient Care Services

Peggy Schultz
Vice President of Human Resources

Jeff Subler
Vice President of Support Services

Shelton Monger
Chief Information Officer

Terri Flood
Director of Business Development & Marketing